

Question Number	Item Number	Raised by	Question Raised	Answer
1	7	Janet Leifer	Will service users get any help from the Council in recruiting suitable personal assistants? (Item 7. Business Planning 2016-17. Appendix A Revenue Profile, R7)	<p>Yes.</p> <p>The Council is procuring an organisation to support the development of the PA market and support residents in recruiting, managing and retaining PAs. This work should be underway by 1 April 2016.</p>
2	7	Janet Leifer	If older people share their home in return for some support, what happens if the person they share their home with cannot provide the level of care they need, for instance in the area of personal hygiene? (Item 7. Business Planning 2016-17. Appendix A Revenue Profile, R12)	<p>Homeshare is a way to support older people who want to remain independent in their own homes. Homesharers do not provide personal care. They provide support (around 10 hours per week) in relation to housework, shopping, re-assurance. The use of homeshare helps an older person stay independent. People choosing to have a homesharer may carry out their own personal care. They may also have personal care if they require it, from a home care worker for example.</p>
3	8	Janet Leifer	When the Council no longer subsidises Home Meals Service what happens to people who cannot afford the prices charged by commercial providers? (Item 8 Home Meals Service, 2.3)	<p>Where clients are considered to have a nutritional need as part of an assessment and support plan under the Care Act 2014, the Council will arrange meals through the most appropriate means, with client contributions in line with the published fees and charges for Adult Social Care. The contribution paid</p>

				by all service users is a flat-rate charge, currently £4.15 per meal. Requests relating to severe financial hardship will be considered on an individual basis.
4	8	Janet Leifer	What happens if the service user lacks the capacity to arrange meals directly with the provider? (Item 8 Home Meals Service, 2.5)	Service user's needs are assessed on an individual basis by social work staff. Depending on the individual assessment and in the absence of any support from family, carers or other options available in the community, the Council can arrange meals through the most appropriate means, with client contributions in line with the published fees and charges for Adult Social Care, currently £4.15 per meal.
5	8	Janet Leifer	What number of recipients is the projected savings based on – 216 for 2014/15 or 157 the number of recipients in October 2015? (Item 8 Home Meals Service, 2.39)	At the time of drafting the Committee report, 157 service users were in receipt of Home Meals. The net spend figure (£274,466) quoted in the Committee report, relates to the financial year 2014/15.
6	9	Janet Leifer	When Commissioners explore options for reshaping Day and Supported Living Service, will the options explored include staffing levels and restructuring of staff? (Item 9 Delivering Adult Commissioning Priorities through YCB, 2.3)	The aim is to ensure that the service model for day and supported living services is consistent with the national and sector agenda which focuses on employment, social inclusion, living in a home of one's own, training and empowering individuals to exercise choice and maximise opportunities for living independently whilst ensuring that eligible needs are met. Factors relating to staffing, for example, will therefore be carefully considered in the context of impact on quality of care and safeguarding of this vulnerable client

				group.
7	12	Janet Leifer	<p>Will the Council continue to employ practitioners (eg social workers, and Assessment and Enablement Officers) directly in the new model or will they commission outside bodies to do this work? (Item 12. A new operating model for ASC, Strategic Outline Case, 7)</p>	<p>The proposed new operating model makes no assumptions about the delivery vehicle through which adult social care services will be delivered in the future. The next stage of this project will be to identify the best alternative delivery model for adult social care services. This will include consideration of the full range of alternative delivery model options, which are set out on pages 9 and 10 of the strategic outline case.</p>